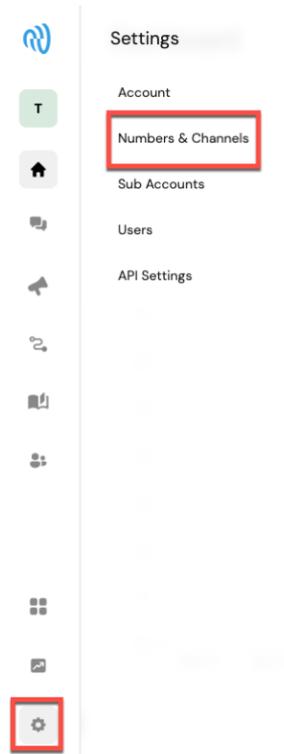


Introduction

Email accounts can be used to send and received SMS messages for one-to-one conversations. This guide provides the steps to setup and send SMS using your email Inbox.

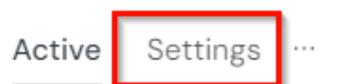
How to Add the Email Address to Your MessageMedia Account

1. Hover over the “**Settings**” icon and select “**Numbers & Channels**.”



2. Select “**Settings**” at the top of the page.

Numbers & Channels



3. Scroll down to the sections labeled **"SMS"** and select **"Update"** next the Email to SMS settings.

SMS

SMS limit System limit of 220,000 message parts per month is currently applied to this account. To adjust this limit, please contact Sinch MessageMedia support. You can also apply your own limits.	Per day Unlimited	Per month 220000
Default sender ID When composing a new message, this sender will be selected by default.	+16028586888 (IODLC)	
Short trackable links Any URL included in message content will automatically be amended to 22 characters in the format: https://vxt.to/[7 characters]	Enabled Short trackable links have been enabled by Sinch MessageMedia staff. To disable or make changes to your short trackable links subscription, please contact us	
Email to SMS Send an email to a contact's phone number that will deliver as an SMS to their handset	<input type="text"/> email address <input type="text"/> domain	Update
Always request delivery receipts Delivery receipts indicate messages were received successfully. This may incur extra charges.	Off <input type="checkbox"/> On <input checked="" type="checkbox"/>	

4. Near the top of the page, you will see your **"Settings for Email to SMS"** configuration. These settings include how many messages can be sent at one time, end tags for marking the end of an SMS message, and options to include the subject line in the SMS. *Note that some options are only configurable by the Crexendo Engineering team.*

Email to SMS

Settings **Edit Settings for Email to SMS**

Send an email to 12025550183@e2s.messagemedia.com to send a SMS.
SMS replies will be sent to original email sender. All other SMS replies can also be sent to an email address.

Message limit ⓘ
3 **Limit how many messages can be sent per Email**

SMS end tags ⓘ
 Use these in Email to signify the end of the message

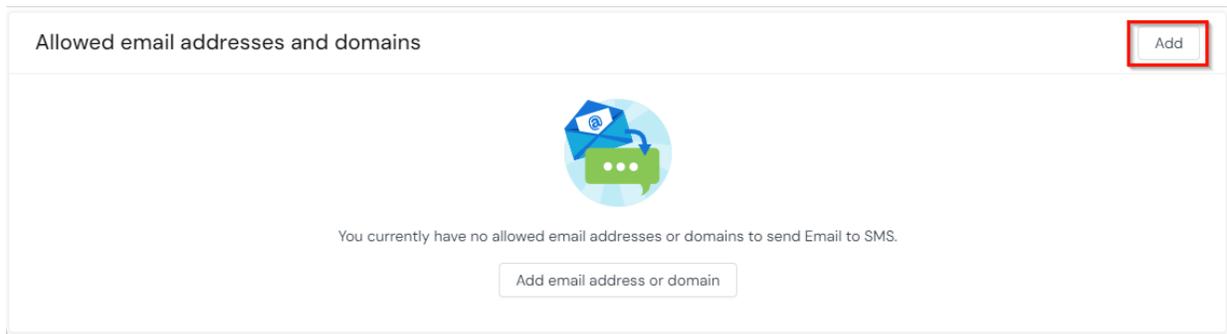
Forward all other SMS replies to an email address
 Forward replies to another Email Address

Email subject line ⓘ
 Include subject line in SMS content **Include/Exclude Subject Line in SMS**
 Exclude subject line in SMS content

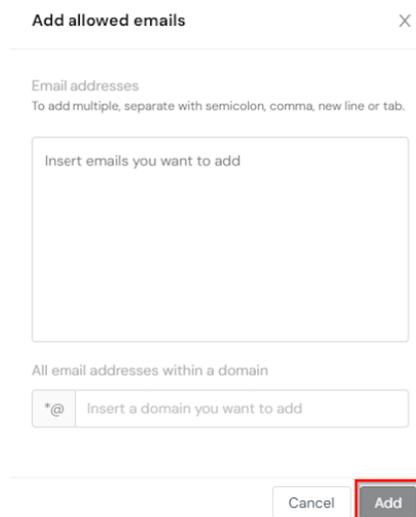
Email subject threading
 Not threaded **Include/Exclude Subject Line on ALL Replies to Conversation**
 Threaded

SPF Check Enabled
 Enabled **Authenticate Mailing Server to avoid Scam/Phishing Emails**

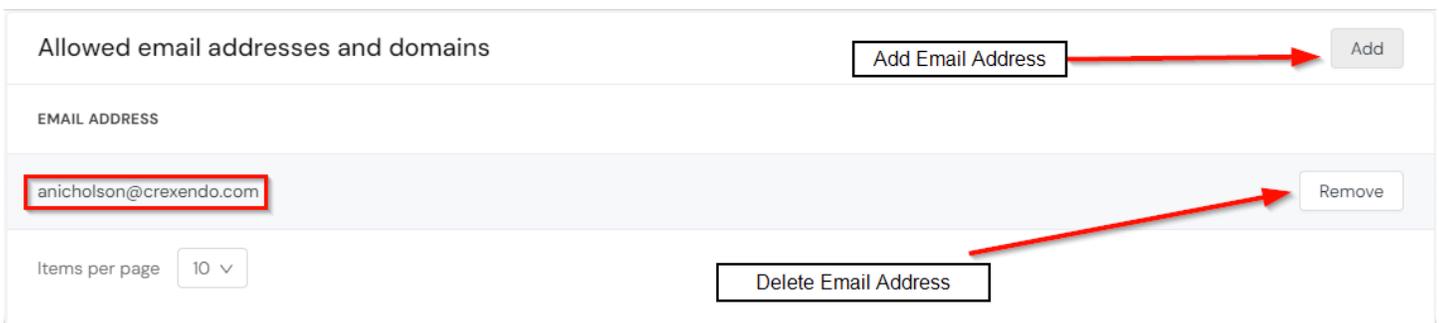
5. Once you have configured the “**Email to SMS**” settings, proceed on to the next section to add email addresses to the account. To add an email, select “**Add.**”



6. A pop-up window will appear and ask for a list of email addresses to add to the account. You have the options to select “All emails sent from a specified email domain” to the list by adding the domain name in the text box. (Example: crexendo.com).

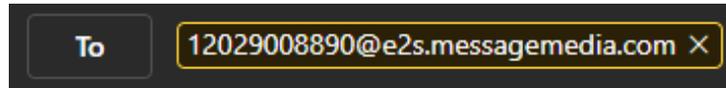


7. Once you have finished adding the emails that need access, select “**Add**” to save your changes. You can confirm that your changes have saved by checking the “**Allowed email addresses and domains**” box and seeing the added email.



How to Send Emails from Your Email Client

1. Open your Email Client and begin a new address.
2. In the “**To**” field, type the number 1 followed by the 10-digit number you are trying to reach. After the number, add “**@e2s.messagemedia.com**”. This domain name will be used for ALL messages sent via email.



3. The subject line can be left blank, or you can add a subject if you are configured to add subject lines to your SMS messages.
4. Add your message to the body of the email. Remove all email signatures or disclaimers that may be added to the email.
5. Send the email.

NOTE: Messages sent via email will NOT appear in your MessageMedia inbox. All messages will be directed to your email address. If you do need records for messages sent over email, you can view these in the “**Detailed Report.**”

DATE	FROM	TO	FORMAT	MESSAGE	STATUS	UNITS
3 Aug 2023, 1:16:29 pm		+12029008890	SMS	Thank you for subscribing to SMS Me...	Submitted	1
2 Aug 2023, 2:17:43 pm		+16028026756	SMS	If you are interested in leaving a revie...	Submitted	1

Show 10 Entries