
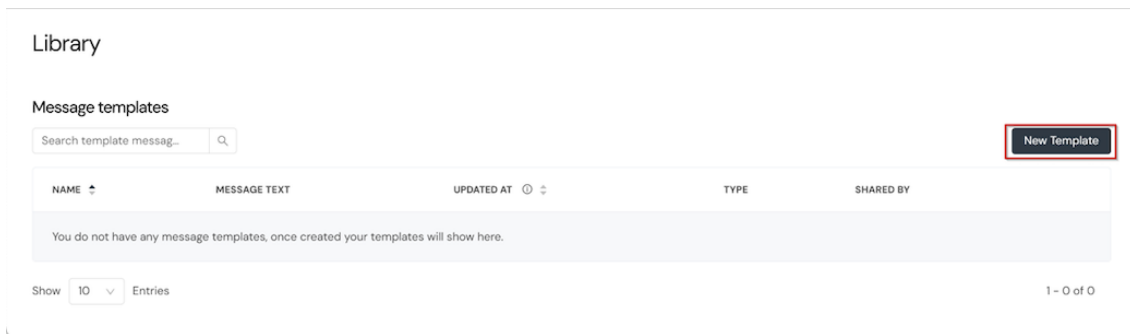


## Introduction

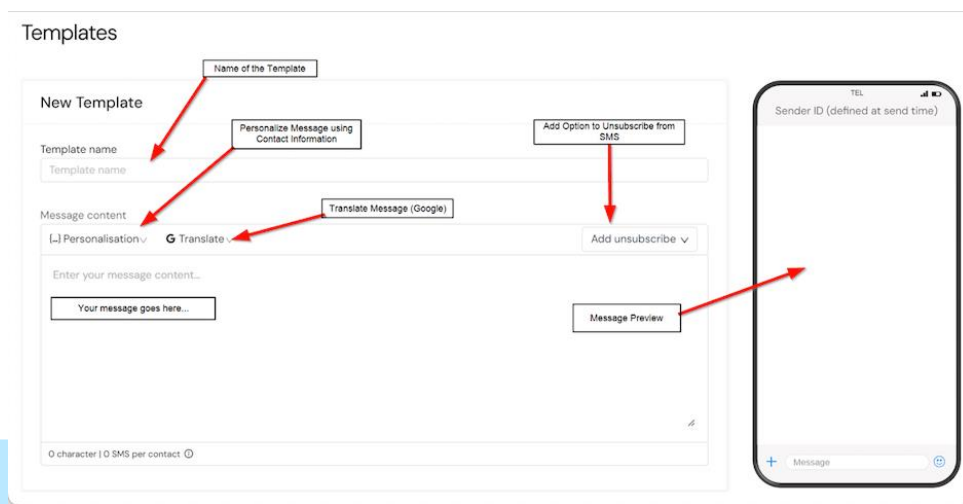
Templates can be used to easily send the same style of message to multiple people at once or to a single person. This guide will provide the steps to create a new template, view all previously built templates, and how to send a message using a template.

## How to Create a New Template

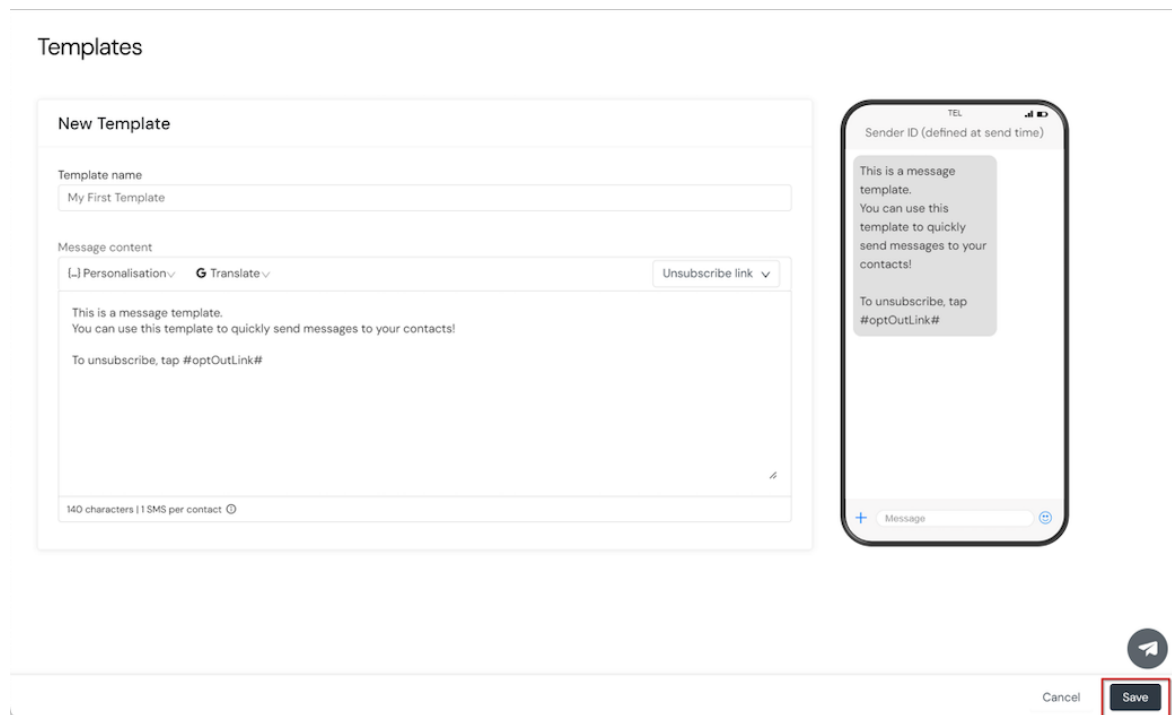
1. Login to your MessageMedia account at <https://hub.messagemedia.com>
2. Select the “**Library**” icon.  The **Library** contains all Message Templates that can be used for sending messages and campaigns.
3. Select “**New Template**” on the upper right side of the screen.



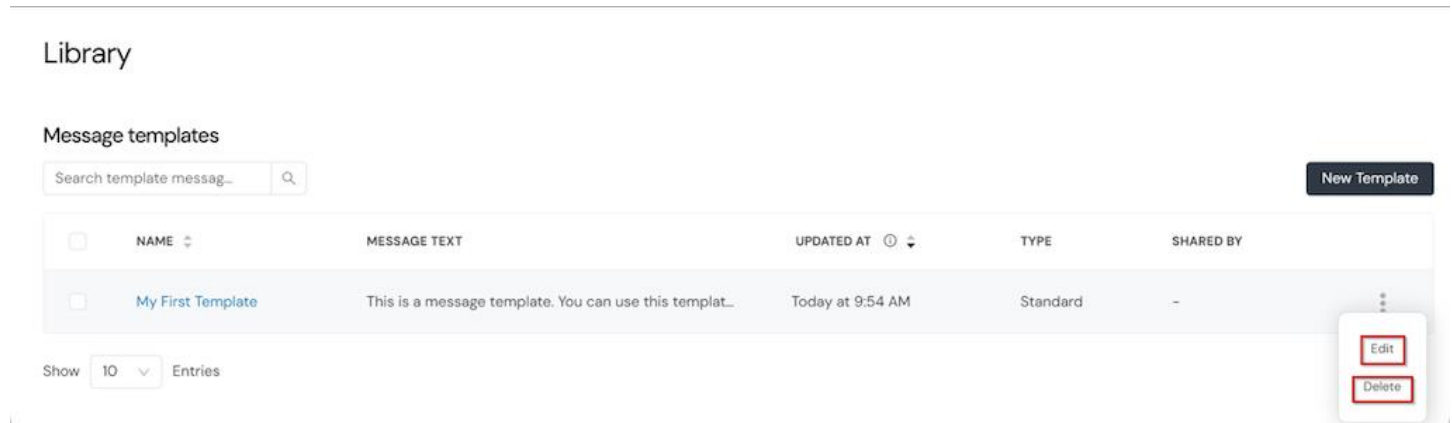
4. The New Template screen will show a section for formatting your message and a preview to show how the message will appear to the receiver. Fill in the blanks to create your message. Additional options available include Personalization, Google Translate, and Unsubscribe messages.



- When you are satisfied with your message, select the **“Save”** button in the bottom right corner to save the Template.



- Your new template will be added to the **Library** page. You can view, edit, or delete the template from the **Library**.



## How to Send a Message Using Your Template

- Select the **“Inbox”** icon in the left sidebar menu.
- Select **“New Message”** to begin creating your message. Once you have entered the Contact name or phone number of the person you are sending a message to, select **“Templates”** dropdown menu near the message content section.



3. Once you are satisfied with your message, select **“Send.”** To schedule your message to be send later, select the **“Schedule”** icon.

