## **VIP - CRM Integration**

This guide will walk you through setting up the standard integration for CrexendoVIP. The integration uses our app featured on the Chrome Web Store and will require Chrome Based browsers to work.

 Download the Plugin from the Google Chrome Store: <u>https://chrome.google.com/webstore/detail/crexendo/lbopglbpiiplemmdoiichjimo</u> <u>gmcjogl?hl=en</u>



Crexendo

Integration powered by Crexendo

Productivity

2. After the new extension has been installed into the browser locate the puzzle piece icon next to the navigation bar:



3. Find and Select the Crexendo Plugin from the dropdown list and click on the PIN icon.



4. The Crexendo Plugin should now be Pinned to your browser bar allowing you to access the integration.



5. Click on the Cloud Icon and the Sign-in Box should appear



6. Sign-In with your Crexendo VIP username and password

7. After you have logged in, Click on Settings at the bottom of the plugin window and turn on your applications features you want to use:

Settings   Feature   Screen pops   Click to call   Logo click to call   Logo click to call   Link click to call   Call Logging   Salesforce   Salesforce   Redtail   Zoho   Pipedrive   HubSpot	Quick Call	Select App	
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- 8. Finally Select your application from the Select App Dropdown, if there are multiple options select the instance for your integration.



- 9. Sign into your device, web phone, or mobile app and begin making and receiving calls
- 10. Setup has been completed, and you are ready to use the CrexendoVIP Click to Call integration.